



White House Design
Company Inc.
#100-3676 Bainbridge Ave
Burnaby, BC

Canada V5A 2T4
Phone: 604 451 1539
Toll: 1 888 988 9885
Email: orders@sympli.com

SYMPLI.COM

DATE WRITTEN: _____

BILL TO: _____

Address: _____

City: _____

Prov/State: _____ Code: _____

Phone: _____ Fax: _____

Contact: _____

Email: _____

SOURCE: _____

SHIP TO: _____

Address: _____

City: _____

Prov/State: _____ Code: _____

Phone: _____ Fax: _____

Contact: _____

Email: _____

ORDER # _____

PAGE _____ OF _____

PO # _____

AGENT _____

REQUESTED IN STORE: _____

START DATE: _____

CANCEL DATE: _____

PARTIAL SHIPMENTS ACCEPTED: YES / NO

Use style number with "G" when ordering Plus sizes.

STYLE#	DESCRIPTION	COLOUR	0X	1X	2X	3X										
			XS	S	M	L	XL									
			2	4	6	8	10	12	14	16	18	QTY	UNIT \$	SUBTOTAL		
1																
2																
3																
4																
5																
6																
7																
8																
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11																
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21																
22																

PLEASE SEE THE BACK OF THE ORDER FORM FOR GENERAL TERMS & CONDITIONS and DELIVERY GUIDELINES

I agree to the terms and conditions as specified in this contract.

Signature: _____

Name (please print): _____

TOTAL

GENERAL TERMS AND CONDITIONS OF SALES AND DELIVERY



SHIPPING TERMS

The title to goods and risks pass from WHD to a customer as follows:

- All shipments to Canadian customers are FOB Vancouver, BC.
- All shipments to US customers are FOB Blaine, WA.



STANDARD PAYMENT TERMS

Net 30 On Approved Credit. Accounts will be shipped up to the assigned credit limit approved by WHD. New accounts with no industry credit will be placed either on COD terms or credit card pre-payment until sufficient credit history is established.



CONDITIONS

All orders are subject to credit approval, acceptance by WHD, and product availability. WHD has the right to not ship orders to past due accounts.

WHD has the right to deliver goods after the CANCEL date up to 7 calendar days if goods were shipped within the specified shipment window and are still in-transit. WHD reserves the right to deliver goods to the store 15 calendar days before the requested in-store delivery date (START) without notification.



RETURNS

A Return Authorization must be obtained from WHD within 14 days of receipt of goods. Exchange or credit will be issued for returns due to quality issues or shipping errors. Returns for other reasons may be allowed at the discretion of WHD and subject to 10% restocking fee.



USE OF BRAND ASSETS/MATERIAL

Use of any images, graphics, logos or other WHD/Sympli brand assets must be used in accordance to our Brand Style Guide that is available to view and download via NuORDER.



ECOMMERCE

Any advertisements and/or selling of Sympli products via on-line platforms must adhere to our Advertising and Ecommerce Policies & Guidelines.

DELIVERY GUIDELINES – BY ORDER TYPE

ORDER TYPE

IN-STORE DELIVERY WINDOW [START CANCEL]

ON-SEASON

PROVEN BEST (PB)- Always In-Stock

Proven bestselling styles in core colours. Stock levels are based on forecasted demand and historical performance.

SEASONAL HOTLIST (SH) – Replenished

Will be replenished during peak times on-season as raw materials allow.

WHILE QUANTITIES LAST (WQL)

Inventory available for immediate delivery. Items shipped on a first ordered - first shipped basis (OAC) while quantities last.

IN-STORE 1-14 days from OAC date*

PRE-SEASON

Orders for new season styles and colours placed prior to November 15th for Spring or May 15th for Fall.

Special offerings (early season or limited release window) to be determined each season with details published at time of new season release.

Pre-Season IN-STORE windows are published at the time of the new season release. Please view our pre-season linesheets for details.

***OAC (on approved credit):** The date of order release if the customer is in good standing and there are no credit issues.
PREPAID Paid in advance of shipping by credit card, cheque or EFT, or shipped COD.